

# Dial a Nerd Menu System: 1 Item per Device

On-site assessment & callout: Zone 1 = R100, Zone 2 = R150, Zone 3 = R200

In-house Assessment: R100 - refunded on quote approval

Yellow	Green	Blue	Red	Purple
R 199	R 299	R 699	R 999	R 370
New Printer, Scanner, Tablet or Smartphone Installation (Software to be provided)	New Computer setup (Profile and Email setup if ISP details on hand)	New Computer setup including data transfer from old computer* or restoration of backup	Backup, Format and Reload - Includes Restoration of data, OS plus updates and MS Office	Training (per hour)
Find and replace (or add) a minor hardware item*	Install/Setup one 3rd Party Program (Skype, Accounting Systems, Games, etc)	Fix a major software issue (device not working, incompatibilities, driver problems, old versions or conflicts)	Software Based Data Recovery	Miscellaneous labour not listed here (per hour)
Internet and Email Setup on one computer - ISP details on hand	Install a Camera, MP3 Player, Scanner, All-in-one Printer or Camcorder	Full clean-up including virus and adware removal plus optimization	Setup ADSL/WAN & Wireless network with up to 5 LAN devices	Network Point Installation - excludes cable @ R8 per meter
Add a device to a network	Basic Wireless Setup (up to 2 PC's, excludes hardware)	Backup - Setup removable hard drive with selected data and schedule plus initiate first backup	Find and replace (or add) a major hardware item*	
Setup Anti Virus	Setup ADSL or WAN connection on one router	Restore data to relevant locations and program settings (if available) from a backup device	Network Setup and Sharing up to 5 devices	
	Basic PC health check and malware removal			
	Fix a minor software issue (device is still working)			
* minor hardware = power supply, RAM, add-on cards, HD excluding OS		*only includes transfer of user data and setup of Internet and Email. Does not include 3rd party software	* major hardware = motherboard or HD includes OS and Drivers ONLY	

